



## Return/Exchange Policy

If you would like to make an exchange, take a look at our policies below. We want to make sure you're completely happy with your purchase. If there's anything we can do to improve your experience, please contact us at [safe@harborhousewi.org](mailto:safe@harborhousewi.org). Thank you for your support!

### Shipping

We will notify customers when orders are shipped. \*\*Most orders will be shipped and delivered within (2) week of ordering.

If you select 'Local Pickup' for your order, you will be notified when you can pick up your order at Amano Prints and Threads (634 W Wisconsin Ave, Appleton, WI 54911). \*Most Local Pickup orders are ready within 48 hours of ordering.

*\*Local Pickup times may vary depending on order and store hours*

*\*\*Shipping times may vary depending on order size, holidays, store hours, etc.*

### Return Policy

All items purchased are a final sale and do not qualify for a return and cannot be refunded. If you need a different size, exchanges are accepted – see exchange section for details.

### Exchanges

In the event that you receive the incorrect size or you need a different size, we're happy to exchange the item for a new one. Please email Amano Prints and Threads at [amanoprintsandthreads@gmail.com](mailto:amanoprintsandthreads@gmail.com) within (30) days of receiving your product to begin the process.

**Exchanges can only be made on new, unused merchandise.**

### Exchange Shipping

After you've submitted an exchange request to [amanoprintsandthreads@gmail.com](mailto:amanoprintsandthreads@gmail.com), please send your exchange to Amano Prints & Threads (634 W Wisconsin Ave, Appleton, WI 54911).

You are responsible for paying for the return shipping costs. We will ship your exchange order to you for no additional charge.